

Cancellation and Refund Policy

Program Cancellation

COPAS Energy Education (CEE) reserves the right to cancel any class or event due to low enrollment, or other circumstances which would make the event non-viable.

If CEE cancels an event, registrants will be offered a full refund. CEE will notify participants of cancellation using contact details provided at registration.

Registration Cancellation by Participant

Unless specifically stated on registration materials, the deadline to receive a refund for your registration is 14 business days before the event.

Registration cancellations received prior to the deadline will be eligible to receive a full refund.

Cancellations received after the stated deadline and up to three business days before the class or event will receive a credit for a future class of the same value.

Refunds will not be available for cancellations within three days of a class or event or to registrants who choose not to attend an event on the day of the program.

All refund requests must be made by the attendee, or credit card holder to vanessa.desoto@copas.org.

Refund requests must include the name of the attendee, and the event information including class title, date, and location.

Refunds will be credited back to the original credit card used for payment.